

IN THE CLAIMS

1. (Original) A computer program product, comprising:

a computer storage medium and a computer program code mechanism embedded in the computer storage medium for causing a computer to control a protocol used for data communication between a remote receiver and at least one of a device, an appliance, an application and an application unit, the computer program code mechanism comprising:

a first computer code device configured to provide plural communications protocols capable of providing data transfer;

a second computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a third computer code device configured to select a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a fourth computer code device configured to collect events at the at least one of a device, an appliance, an application and an application unit;

a fifth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol; and

a sixth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second protocol after attempting to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol.

2. (Original) The computer program product as claimed in claim 1  
wherein the first computer code device comprises a library of code shared between  
first and second applications.

3. (Original) The computer program product as claimed in claim 1,  
wherein the first computer code device comprises a dynamically linked library of  
code shared between first and second applications.

4. (Original) The computer program product as claimed in claim 1,  
wherein the plural communications protocols comprise at least one of (1) a store and  
forward protocol and (2) a direct connection protocol.

5. (Original) The computer program product as claimed in claim 1,  
wherein the plural communications protocols comprise (1) a simple mail transfer  
protocol and (2) at least one of (a) a file transfer protocol and (b) a hypertext transfer  
protocol.

6. (Currently Amended) The computer program product as claimed in claim 1,  
wherein the sixth computer code device comprises a seventh computer code device  
configured to check for a transmission failure before transferring the collected events using  
the second protocol.

7. (Currently Amended) The computer program product as claimed in claim 1,

wherein the sixth computer code device comprises a seventh computer code device configured to transfer the collected events using the second protocol in order to increase redundancy.

8. (Original) A computer program product, comprising:

a computer storage medium and a computer program code mechanism embedded in the computer storage medium for causing a computer to control a data format used for data communication between a remote receiver and at least one of a device, an appliance, an application and an application unit, the computer program code mechanism comprising:

a first computer code device configured to provide plural communications formats capable of providing data transfer;

a second computer code device configured to select a first format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a third computer code device configured to select a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

a fourth computer code device configured to collect events at the at least one of a device, an appliance, an application and an application unit;

a fifth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and

a sixth computer code device configured to attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after attempting to transfer the

collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format.

9. (Original) The computer program product as claimed in claim 8,  
wherein the first computer code device comprises a library of code shared between  
first and second applications.

10. (Original) The computer program product as claimed in claim 8,  
wherein the first computer code device comprises a dynamically linked library of  
code shared between first and second applications.

11. (Original) The computer program product as claimed in claim 8,  
wherein the plural communications formats comprise at least two formats selected  
from the group consisting of: binary, text, hypertext markup language (HTML), and extended  
markup language (XML).

12. (Original) The computer program product as claimed in claim 8,  
wherein at least one of the plural communications formats comprises a compressed  
format.

13. (Currently Amended) The computer program product as claimed in claim 8,  
wherein the sixth computer code device comprises a seventh computer code device  
configured to check for a transmission failure before transferring the collected events using  
the second format.

14. (Currently Amended) The computer program product as claimed in claim 8, wherein the sixth computer code device comprises a seventh computer code device configured to transfer the collected events using the second format in order to increase redundancy.

15. (Original) The computer program product as claimed in claim 8, further comprising:

a seventh computer code device configured to provide plural communications protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the fifth computer code device is further configured to transfer the collected events with the first protocol using the first format.

16. (Original) The computer program product as claimed in claim 8, further comprising:

a seventh computer code device configured to provide plural communications protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the sixth computer code device is further configured to transfer the collected events with the first protocol using the second format.

17. (Original) The computer program product as claimed in claim 8, further comprising:

a seventh computer code device configured to provide plural communications protocols capable of providing data transfer; and

an eighth computer code device configured to select a first protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the fifth computer code device is further configured to transfer the collected events with the first protocol using the first format;

a ninth computer code device configured to select a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit,

wherein the sixth computer code device is further configured to transfer the collected events with the second protocol using the second format.

18. (Currently Amended) A ~~computer~~-computer-implemented method for causing a computer to control a protocol used for data communication to a remote receiver, the method comprising:

providing plural communications protocols capable of transferring data;

selecting a first protocol of the plural communications protocols to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;

selecting a second protocol of the plural communications protocols to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first protocol; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second protocol after the first attempt

19. (Currently Amended) A ~~computer~~-computer-implemented method for causing a computer to control a format used for data communication to a remote receiver, the method comprising:

providing plural communications formats capable of providing data transfer;

selecting a first format of the plural communications formats to transfer data between the remote receiver and at least one of a device, an appliance, an application and an application unit;

selecting a second format of the plural communications formats to transfer data between the remote receiver and the at least one of a device, an appliance, an application and an application unit;

collecting events at the at least one of a device, an appliance, an application and an application unit;

performing a first attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the first format; and

performing a second attempt to transfer the collected events between the remote receiver and the at least one of a device, an appliance, an application and an application unit using the second format after the first attempt.

20. (Currently Amended) The ~~computer~~ computer-implemented method as claimed in claim 19, wherein the step of performing a first attempt to transfer the collected events comprises performing an attempt using a first protocol.